



CERTIFICATE



The Certification body of the management systems No.: 3227
accredited by Český institut pro akreditaci, o.p.s. in accordance to ČSN EN ISO/IEC 17021-1:2016

QES Cert s.r.o.
declares that

Z + M servis a.s.

Martinčekova 17, Bratislava - mestská časť Ružinov 821 01
Slovak Republic
ID: 441 95 591

has established and applies
the service management system for following scope of business:

Renovation, manufacture and sale of toner and ink cartridges for printing and copying devices. Sale, rental, service of printing and copying devices, personal computers and servers included, their accessories and peripheral devices. Sale and rental of software, interactive smart panels and camera systems. Supplying of full printing services.

According to the certification audit results has been confirmed
that following requirements of the standard are met

ISO/IEC 20000-1:2018

Certification valid from – to 14. 01. 2025 - 13. 01. 2028
Date of decision about certification 14. 01. 2025
Date of issue of the certificate 14. 01. 2025
Date of initial certification 14. 01. 2025
Certificate registration No.: 24048/TT/01

Ing. Aneta Petru
Certification Manager

